# **New Telephone Helpline Service!**

### Who is it for?

People who live in Greater Manchester who are:

- People with Learning Disabilities
- Autistic People
- Their Family Members & Carers

We want to support any of these people who might be affected by the current Coronavirus crisis, or who just need some short-term telephone support.

Launches on Monday 1 June 2020! Call us on 22 0161 532 4075

#### Who are we?

Respect For All Counselling is a long-established counselling service covering the whole of Greater Manchester specifically for this clientele.

Our counsellors will be running the helpline. Collectively, they have decades of experience in helping these clients.

Read more or request a call back at:

www.RespectForAll.org.uk/counselling/helpline or just type bit.ly/2Aiakzn

## When is help available?

The phones will be manned 2 hours a day, with staggered opening times

Mon – Sat. Please check our website for current times.

There is an answer phone available 24 hours a day. Please leave a message, and someone will call you back during office hours.

The service is planned to run for at least 6 months, possibly 12 months, depending on demand and the current ongoing situation.

## What help is available?

Our trained counsellors will listen and advise every caller.

We will arrange to ring you back at a time that suits you.

We can provide a follow up service for a limited time, for those who need more help than one phone call can provide.

We can also refer onwards to other organisations who might be able to offer practical help.

### How can I help?

#### Please can you help spread the word?

We'd like to reach as many relevant people and organisations as possible!

Call us on 2 0161 532 4075